



AUSTRALIAN DISABILITY SERVICE CONFERENCE

20
22



5 APRIL 2022

SYDNEY INTERNATIONAL CONVENTION
CENTRE (ICC)

Sponsored by



Proudly hosted by One Community

TLC Meals setting the standard in quality home delivered meals.

You'll love the homemade taste

For over 27 years, Tender Loving Cuisine has been serving the community with award winning home-style meals.

The Tender Loving Cuisine menu includes 76 meals, as well as soups, snacks, side dishes and desserts that have been prepared by our chefs using the freshest ingredients. Our meals are cooked fresh and snap frozen.

Tender Loving Cuisine has a trusted reputation with health professionals with all meals developed and nutritionally reviewed.

The menu includes a wide selection of gluten-free, dairy-free and low salt options. Many meals are also heart friendly and approved as Diabetes friendly by Diabetes NSW.

Tender Loving Cuisine offers delivery right to your doorstep and if you need assistance our caring couriers are happy to help.

To ensure your dietary requirements are met, all nutritional claims are supported and reviewed independently. Meals are portion controlled to assist with healthy weight management.

TLC Meals deliver to over 3,200 suburbs across NSW, ACT, VIC and QLD



Our purpose is to assist clients to maintain their independent lifestyle. Good nutrition, great taste, dietary controls and dedicated customer service is at the heart of what we do.



◆ Quality ◆ Taste ◆ Nutrition ◆ Reliability ◆ Service

Call 1800 801 200

or email ndis@tlcmeals.com.au



Proud Partner
+ Sponsor of
the ADSCA



FIRST ANNUAL CONFERENCE

SYDNEY INTERNATIONAL CONVENTION CENTRE (THE ICC), 5 APRIL 2022

ACKNOWLEDGMENT OF COUNTRY

Today's conference is being held on the traditional Country of the Gadigal People of the Eora Nation. We acknowledge the Traditional Owners of this land and pay our respects to Elders past and present. Our purpose today is to share our knowledge, to learn from each other, and to strengthen our community. The Traditional Owners have been passing on their knowledge, sharing their stories, and caring for this land and their community in accordance with their laws and customs since time immemorial.

ABOUT THE CONFERENCE

Thank you for attending the inaugural Australian Disability Service Conference. This conference aspires to build a disability service workforce that sets a benchmark for the rest of the world. The conference sessions, around the theme of Leading Excellence Through Innovation, will be interactive, thought provoking and engaging. This is a conference for the workforce by workforce involving peer-to-peer content delivery and shared learnings in a practical format. We hope you enjoy everything on offer today.

GENERAL INFORMATION

Registration desk open times

The registration desk is on level 3, open from 8.15am.

Plenary begins at 9am in room C3.4 & 5

If you require assistance

ASK any of the Australian Disability Service Conference staff wearing bright orange Tees.

COVID Safe

The ICC is a large and spacious venue and has several contactless sanitisation stations throughout. Please respect fellow attendees who may choose to physically distance. Mask wearing is not mandatory; however, it is encouraged.

Awards Dinner

If you have tickets to the gala dinner, it is being held in the Cockle Bay Room, located on the same level as the conference (level 3). Pre-dinner drinks from 6.20pm. **Please note Awards ceremony starts promptly at 7pm**

Name Badges

Please wear your conference name badge throughout the conference to facilitate admission to sessions.

Wifi

Free Wi-Fi is available and capped at a speed of 1.5Mbps per device. To connect, select "ICC Sydney Wifi" and follow the prompts.

Social Media, Phones & Photography

Spread the word! We would love you to include #ADSCAevent in any social media posts. Also, a polite reminder to switch off your devices during sessions. And let our videographer & photographer know if you do not want to appear on social channels.

Exhibitors

We have 15 fabulous exhibitors here today. Please visit their stands & say hi, **it may just win you a spot prize of a \$100 gift card!** For a full list of our valued exhibitors go to page 12.

ADSCA is the Australian Disability Service Conference & Awards. These 2 events bring together the people and organisations redefining the disability service industry. Proudly hosted by One Community and sponsored by Tender Loving Cuisine and Care Squared.





FIRST ANNUAL CONFERENCE

SYDNEY INTERNATIONAL CONVENTION
CENTRE (THE ICC), 5 APRIL 2022

MINISTER'S WELCOME

Welcome to the inaugural Australian Disability Service Conference & Awards. It is an honour to join so many trailblazing organisations and providers at this wonderful event.

The National Disability Insurance Scheme (NDIS) is a world first insurance scheme that is profoundly transforming the lives of many Australians with significant and permanent disability, their families and their support workers. The scheme has grown from around 30,000 participants during the trial period, to now supporting more than 500,000 Australians in their day-to-day lives, and helping them achieve their aspirations. The provider market is critical to achieving this, with more than 17,000 registered NDIS providers now delivering the essential services.

Our investment in the NDIS continues to grow. In the December budget update, the Morrison Government invested an additional \$26.4 billion over four years into the NDIS. This brings total funding for the NDIS to \$142 billion dollars over four years.

After eight years of the NDIS, the Scheme is starting to mature following early investment in building independence and inclusion. As we look to the future, my focus will be on working with the sector and participants to co-design improved NDIA systems and processes, deliver more consistent decision-making and ensure participants have the right funding in place. The NDIS will continue to grow and evolve, but it is a scheme that all Australians can be proud of, and I look forward to working with you to make the NDIS even more successful.



**Senator the Hon. Linda Reynolds CSC,
Minister for the National Disability Insurance
Scheme, Minister for Government Services**

DIRECTORS' WELCOME

On behalf of One Community we warmly welcome you to the inaugural 2021 Australian Disability Service Conference (ADSC) at the magnificent Sydney International Convention Centre.

Typically, we spend our days travelling Australia running local disability networking events. It is here we are fortunate in meeting exceptional people making a difference in their local communities.

ADSC is unique in that it is a conference for the disability workforce delivered by the disability workforce. We encourage you to approach the conference with an open mind, think creatively, share your thoughts and most importantly get excited as current and future directions are explored. And don't forget to check out the fantastic range of exhibitors throughout the day.

We are fortunate that we work in an industry that can truly make a difference to people's lives and their wider community. Don't lose sight of the big picture and know that you can make an impact. Sometimes even the smallest contribution can have a monumental impact.

Thank you to our conference presenters for sharing their wisdom and expertise, and most importantly for provoking thought and creativity within our industry.

Finally, thank you to Tender Loving Cuisine (TLC) for sponsoring the inaugural Australian Disability Service Conference. We would like to personally thank Jack and Maureen from TLC for their unwavering faith in One Community.



Shelley Youman
Director & Co-Founder
One Community



Kelly Puxty
Director & Co-Founder
One Community

PROGRAM AT A GLANCE

9.00 am	MC Welcome - Annabelle Williams OAM		
	Conference Opening - Senator the Hon. Linda Reynolds CSC, Minister for NDIS		
	Keynote Speaker - Laura O'Reilly OAM <i>Creating Unbridled Opportunity - Why the disability sector needs to re-think traditional service models</i>		
10.15 am	Morning Tea / Expo		
10.45 am	Room C3.4 & 5 Meaning & Growth Everyday: The keys to attracting & retaining a productive workforce Phil Laidlaw	Room C3.3 Innovation Through Data Analysis: Why understanding & applying data insights improves Participant outcomes Tim Roberts	Room C3.6 How Sport Can Accelerate & Enhance Clinical Outcomes Dr Kylie Henderson
11.30 am	Professional Supervision: Beyond the task - building & maintaining a competent, confident & resilient workforce Jodie Schleusener Jacqueline Cannon	Innovation Through Purpose: Why this leads to better client care Esha Oberoi Gaurav Oberoi	Can Lessons from Sport Benefit an NDIS Workforce of the Future? Darren Peters
12.15 pm	Lunch / Expo		
1.15 pm	Psychosocial Recovery Coaching: Delivering authentic practice Brodie Betts Shelley Davie	Self-Advocacy, Information Asymmetry & Assistive Technology Robyn Chapman	Building a Fit for Purpose Allied Health Workforce: Graduate programs & clinical upskilling *1hr 10 min Workshop*
1.50 pm	Support Coordination: What best practice looks like Mary Ingerton	Assistive Technology Mentor: Workforce 'FOR' people with a disability Andrew Chia Peter Simpson	Belinda Sutherland
2.25 pm	Afternoon Tea / Expo		
2.55 pm	How Leading with Compassion Creates an Engaged & Caring Workforce Esha Oberoi Gaurav Oberoi	Using Values: The foundation of safe space for collective wisdom to grow *Experiential Workshop* 1hr 10 min	The 'glue' of Community is the Necessary Ingredient to Inclusion & Belonging Meredith Coote
3.30 pm	Compassion Satisfaction: How to avoid compassion fatigue. Self-care resources for Allied Health Professionals Amanda Lacey	Broadening Our Horizons: Moving forward in our NDIS journey towards quality services & sustainable business Julie Patterson	Pieta Manning
4.05 pm	End of Conference Sessions. Last Chance to visit Expo stands		

SPEAKERS' PROFILES - PLENARY SESSION



Annabelle Williams OAM

Founder & CEO at Annabelle Williams Grit & Gold

Paralympic Gold Medalist, international motivational speaker, attorney, brand ambassador, board director, TV reporter and sports commentator at Annabellew. Annabelle is a leading voice on diversity and inclusion and is creating a movement to change peoples perceptions about their own limitations.

Annabelle captained the Australian Paralympic Swim Team and managed to balance her sporting career with a highly successful and demanding corporate career as an attorney. Annabelle competed in two Paralympic Games, broke five world records and won numerous medals for Australia. At the age of 24, Annabelle was awarded with the prestigious Medal of the Order of Australia for her service to sport. She is a graduate from Stanford University Graduate School of Business, where she delivered the Valedictory Address.



Laura O'Reilly OAM

Co-Founder at Fighting Chance & Hire Up

Laura O'Reilly is a social entrepreneur working to create change in the Australian disability sector. Inspired by her experiences as the sibling of a young man with cerebral palsy, Laura co-founded, with her brother Jordan, Fighting Chance Australia in 2011 – a not-for-profit organisation which supports more than 1000

young adults with disability in 13 locations across Australia. Laura is a graduate from Cambridge University and more recently graduated from UNSW with a Juris Doctor with Distinction. In September 2014 Laura was awarded the Australian Woman's Weekly Woman of the Future and was a finalist for NSW Australian of the Year 2016. She was awarded a Medal of the Order of Australia in June 2021.

SPEAKERS' PROFILES - BREAKOUT SESSIONS



Philip Laidlaw

Co-Founder & Managing Director, Therapy Pro & Co-founder, Support Coordination Academy

Phil is a leader and consultant in the human services sector with a focus on organisational excellence through culture, service design and innovation. He is the co-founder and Managing Director of Therapy Pro, and co-founder of Support Coordination Academy. Phil has experience in supporting and growing businesses across all stages. His approach is underpinned by the values and philosophies of Occupational Therapy, and by a formative career in major institutional and disability sector reform projects.



Tim Roberts

Operations Manager at IDEAL Plan Management

Tim Roberts is the Operations Manager at IDEAL Plan Management. He has over 7 years of diverse experience in the healthcare sector and is very familiar with the NDIS framework. He has a background in exercise physiology and is currently completing his MBA. Tim has experience throughout the allied health sector, both, in established businesses and new startups. He has a strong leadership background and passion for helping people and providing high quality healthcare.



Dr Kylie Henderson

Founder & Managing Director at Care Squared

Dr Kylie Henderson is a clinical psychologist and the Founder and Managing Director of Care Squared. Kylie has more than 20 years of clinical and management experience in the allied health sector. She holds a Doctorate of Clinical Psychology, is an Adjunct Research Fellow at the University of Southern Queensland and secretary of the Australian Psychological Society Clinical College.



Jodie Schleusener

Founder & Managing Director at My Foundations

Jodie has worked across the disability, aged care, and mental health sectors for 20 years. She has a Certificate IV in Disability, Bachelor of Arts in Psychology, and completing a Master of Social Work, she is also a qualified Professional Supervisor, and is Dare to Lead trained. Jodie has been privileged to receive extensive training and mentoring from local and international leaders in person-centred practice, social inclusion, and asset-based community development. Over the past decade, Jodie has developed a passion for frontline workforce engagement and professional development.



Jacqueline Cannon

NDIS Consultant & HR Coach at Cannon Connect Coaching

Jacqueline has a Master of Business Administration in HR, and earned her coaching qualifications through the Institute of Executive Leadership and Coaching. Jacqueline has held a number of executive roles in health, aged care and disability. She has successfully led several change management processes, mergers and implemented numerous accreditation processes. Jacqueline attributes her career successes to her teams recognising that no one individual is responsible for success, it takes a team, and a good team needs effective leadership/supervision.



Esha Oberoi

Founder & CEO at Afea Care Services

Esha Oberoi is the compassionate, inspiring and dynamic CEO and Founder of Afea Care Services, an experienced disability services provider. She is also an award-winning entrepreneur and self-love advocate who credits much of her success as a heart-centred leader and business owner to her transformative ideology that, 'mental health begins in the heart'. Afea Care Services was recently ranked third place in Australian Financial Review BOSS Best Places to Work Australia and New Zealand.



Gaurav Oberoi

CEO at Afea Care Services

Gaurav Oberoi is CEO of Afea Care Services, having joined the company in 2015. During his time at Afea, Gaurav has created and executed business strategies that are built upon delivering quality services to those who need them most, in an efficient and cost-effective manner. Afea's custom-built service management and client portal are shaped by Gaurav's motivation to innovate through clear processes, industry best practices and an understanding of the needs of the market.



Darren Peters

Program Director at Torrens University Australia

Former CEO of Australian Paralympic Committee, Darren Peters has been the Coaching Director and General Manager of Surf Life Saving Australia, CEO of Rowing Australia (Sydney 2000) and Australian Paralympic Committee (2002-2008), Director of Campus Wellbeing and Support Services at Macquarie University and Program Director – Business of Torrens University Australia. Darren has significant experience in dealing with staff and Boards in a variety of contexts.



Brodie Betts

Founder/ Managing Director at Ethical Caring Group

Brodie is the owner and founder of Ethical Caring Group, a company that specialises in support coordination and recovery coaching. Brodie's passion lies in complex mental health and the consumer/lived experience movement. She wants to help as many people as she can answer the question of 'Is recovery possible?' (The answer is YES!) Brodie's own story of recovery is one of inspiration and hope. After experiencing complex trauma and multiple mental health issues, drug addiction and homelessness, she was able to climb her way above it all and use those experiences to now help others.



Shelley Davie

Founder & Managing Director, Mpower You

Shelley is a carer, mother of four and grandmother of eight. She has worked in various roles in the community and disability sector for over 25 years and the experience she has gained has set the scene for creating a successful NDIS business. Shelley has held a variety of roles in the disability sector and now runs her own business, Mpower You, which has been hugely successful in providing NDIS funded disability supports, support coordination and recovery coaching. Shelley is passionate about sharing knowledge, networking and mentoring others.



Robyn Chapman

CEO at Assistive Technology Australia

Robyn Chapman is CEO of Assistive Technology Australia. She graduated as a physiotherapist and following many years' working in the aged, disability and health sectors and in systemic advocacy, joined ATA in 2008. Robyn is President of CREATeAsia and a director of the Global Assistive Technology Information Network.



Belinda Sutherland

Director Clinical Services at National 360

Belinda Sutherland is the Director of Clinical Services at National 360. Belinda is an occupational therapist and a Senior Manager with over 20 years' experience across health, disability and aged care. Belinda is a passionate, skilled, adaptable and highly motivated Clinical Services Manager. She has strong clinical knowledge at both an operational and strategic level and her strengths lie in her leadership and management across multidisciplinary allied health care. Belinda is passionate about building a strong, capable workforce.



Mary Ingerton

General Manager at Support Coordination Academy

Mary is the General Manager for the Support Coordination Academy (SCA), who are leaders in developing support coordination resources to empower professional support coordination practice within the disability sector. All resources, including training, tools, coaching and consultancy, have a strong focus on supporting and developing a model of best practice for support coordinators. SCA has the privilege of working directly with support coordinators. This interaction keeps the business grounded and helps identify how to add value to the disability sector.



Andrew Chia

Deputy CEO at Assistive Technology Australia

Andrew has more than 15 years of practicing occupational therapy in acute and communication care settings. He has experience in management, the setting up of a new hospital rehabilitation unit and has successfully obtained a national grant for innovation research. Andrew has a Masters of Special Education, Degree in Occupational Therapy and a Diploma of Mechanical Engineering.



Peter Simpson

AT Mentor at Assistive Technology Australia

Peter has a Certificate IV in Assistive Technology Mentoring and has completed courses in peer support and in creating accessible environments. Peter was past President, Physical Disability Council NSW for some years and has a strong background in systemic advocacy.



Amanda Lacey

CEO at Care Squared

Amanda Lacey is the CEO for Care Squared and an occupational therapist with over 20 years' experience across various sectors including hospital, community, mining, workplace rehabilitation and disability. She is passionate about supporting allied health professionals to work effectively within the NDIS sector and support participants to achieve their goals within their everyday environments.



Julie Patterson

Founder & Managing Director at DIViN Group & Support Coordination Academy & Therapy Pro

As a human services professional with over 30 years' experience in the sector, Julie has significant expertise in leadership, organisational development, cultural change, facilitation, people development and relationship management. Julie's involvement in the sector goes beyond a professional interest — her three children were all diagnosed with Autism Spectrum Disorder. Julie's passion for supporting people with disability to become independent and live full and meaningful lives stems from her experiences and drives her to create meaningful change.



Meredith Coote

General Manager at Community Circles Australia

Meredith Coote is a thought leader, human rights and self-direction advocate and mental health champion. She is also a wife, carer, daughter, friend and mother of 2 fabulous children, one who is an NDIS participant who she supports to self direct and reimagine her potential for a life of greater happiness and possibility. Meredith has qualifications in education, psychology, family and systems therapy and management. She has recently launched Community Circles Australia, partnering with Helen Sanderson in the UK and the Charity Touched by Olivia.



Pieta Manning

State Manager Community Engagement at Mable

Pieta Manning is the Mable State Manager for Community Engagement in Victoria, SA and WA. Pieta has a wealth of experience across the NDIS having run her own independent coordination of support business (Your Plan Your Way), provided transition support to a range of businesses and delivered NDIS information and capacity building training to communities across the eastern states. Pieta has a strong belief in the importance of building the confidence and understanding of all stakeholders in the NDIS and believes that Mable has a vital part to play in activating communities.



CLEANABILITIES
dignity **duty** care

Services Available:

- Hoarding & Squalor Specialists
- Forensic & Deep Cleaning
- Regular NDIS Programmed Cleaning Services
- Emergency Restorative Services



NDIS Provider No: 4050062242
ABN 43 799 155 771

admin@cleanabilities.com.au

Ph: 1800 796 157
cleanabilities.com.au



NDIS Registered Plan Manager



Discover the Maple Plan Advantage.

- ✓ Most outstanding Plan Management Company (Australian Disability Service Awards 2022 Finalist)¹
- ✓ Top 8 NDIS Plan Managers in Australia²
- ✓ Independent Plan Management Services
- ✓ Dedicated and experienced Plan Managers
- ✓ Linguistically diverse Team
- ✓ Fast Payments

¹ Australian Disability Service Awards Most Outstanding Plan Management Company Finalist.
² Largest plan managers, Q1 2021-22, payments split by registered and unregistered providers, and plan management | September 2021 NDIS Quarterly Report to disability ministers

At Maple Plan, we take pride in being able to offer independent, outstanding plan management services. Our team is highly experienced in navigating the NDIS journey, and take the time to understand each client's needs.

We focus on providing personalised solutions for both participants and providers. Giving confidence, peace of mind and time back to focus on what really matters, their support and their core roles.

For more information about our special brand of service, contact us today



Speak to us
(03) 9512 6700



More information
mapleplan.com.au



FIRST ANNUAL CONFERENCE

SYDNEY INTERNATIONAL CONVENTION
CENTRE (THE ICC), 5 APRIL 2022

MEET OUR EXHIBITORS



www.beyondabilities.com.au

STAND 1



www.idealplan.com.au

STAND 2



www.fightingchance.org.au

STAND 3



www.inclusivehousing.com.au

STAND 4

BEYOND ABILITIES

We believe there is no such thing as disability, only DIFFERENT ABILITIES! We are an NDIS service provider in the Greater Sydney region, specialising in social events, supported holidays, and skill building programs. We offer a tailored, person-centred experience for individuals and small groups that's built around activity-based learning. We provide our supports in the community, at home and online. We work hard to provide you with engaging, innovative and fun activities that you won't get anywhere else!

IDEAL PLAN MANAGEMENT

At IDEAL Plan Management, we do so much more than just pay the invoices. We genuinely care about what our clients are going through, always showing empathy and understanding. Through our knowledge of the NDIS Pricing Arrangements, we aspire to share valuable information accessibly. As we are completely independent, we can be a trusted source of advice for our NDIS Participants and their service providers. By providing our clients with the knowledge that is relevant to them, we help to fully actualise their choice and control. To find out more, come check out our stand!

FIGHTING CHANCE

Fighting Chance builds and empowers social business to create a truly inclusive economy where people with disability have unbridled access to opportunity, dignity and prosperity. We work with people with disability to identify the barriers they face in their everyday lives, and then design and build sustainable social businesses to bridge these gaps. Fighting Chance supports more than 1000 people with disability in 13 locations across Australia, through our enterprises Jigsaw, Avenue and Base Housing Collective. Come and talk to us today about where we're expanding to next!

INCLUSIVE HOUSING AUSTRALIA (IHA)

IHA is a registered NDIS provider, offering quality Specialist Disability Accommodation (SDA) solutions for people with disabilities. We create innovative purpose-built disability accommodation across Australia. With our experience and key partnerships, we provide support to participants and a wide choice of housing options. Our disability and property management experience provides participants with the necessary assistance to make finding accommodation a smooth and straightforward process. At IHA, we provide accommodation and advice for support professionals, service coordinators, participants and their families. Visit our stand to hear about our range of services.



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www.fittechstudios.com.au

STAND 5

FITTECH

FITTECH are leading specialists in lifestyle innovation technology. FITTECH are NDIS registered and lead with an innovative approach to client care. Our point of difference is the Visionbody Electric Muscle Stimulation (EMS) technology - a whole body wireless EMS suit. With exercise physiology specialists and highly qualified fitness professionals, FITTECH works with both individuals and allied health professionals. For individuals FITTECH provides personalised sessions tailored to each participant's goals in person and online as part of their recovery/ rehabilitation/ training. For allied health professionals we provide revolutionary EMS equipment to diversify their offering and value they provide to clients.



www.atsa.org.au

STAND 6

ASSISTIVE TECHNOLOGY SUPPLIERS AUSTRALIA

Assistive Technology Suppliers Australia (ATSA) provides our members a business edge through access to the services, tools and connections only a peak body can deliver. Founded in 2000 by assistive technology experts, ATSA is the industry's voice to government, allied health and other stakeholders. We promote the vital role of assistive technology. We represent members in all facets of assistive technology, including suppliers, manufacturers, service providers and individuals. We also annually host the popular ATSA Independent Living Expos. This year sees the event return to Brisbane 11-12 May 2022 and Sydney 25-26 May 2022. Visit our website to learn more.



www.yourbusinessmomentum.com.au

STAND 7

YOUR BUSINESS MOMENTUM

At Your Business Momentum, we have made it our mission to empower businesses, and help them convert an owner-centric business to one which operates like a well-oiled machine. We see many business owners continue to work long hours, wearing multiple hats, and have no time to enjoy life. Our drive is to help them systemise their operations, with buy-in from their team, so they can focus on the things that matter. We believe that the lasting value of any business can be found in the efficiency of their business processes, their ability to replicate best practices and consistently produce results.



www.caresquared.com.au

STAND 8

CARE SQUARED

Care Squared is a national, multi-faceted allied health service with a mission to help people reach their full potential. We offer a range of allied health services, and place client choice and goals at the centre of our business. As part of the Humanity Health Group network, we are connected to health brands in related sectors, offering clients an impressive range of support and care.



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www.tlcmeals.com.au
STAND 9

TENDER LOVING CUISINE

For over 27 years Tender Loving Cuisine has been serving the aged and disability community with care, compassion and respect. Our health accredited, home delivered meals cater for dietary requirements with all meals developed and supported by independent review. Our purpose is to assist clients to maintain their dignity and independence by enjoying award-winning meals, soups, snacks, side dishes and desserts. Assured nutrition, great taste, strict dietary controls and dedicated customer service is at the heart of what we do. With a trusted reputation and industry recognition, Tender Loving Cuisine sets the standard in quality and reliability.



Assistive Technology Australia™
www.at-aust.org

STAND 10

ASSISTIVE TECHNOLOGY AUSTRALIA

Assistive Technology Australia (previously, Independent Living Centre NSW) is a leading information, education, and advisory centre for assistive technology and the built environment. We are located in Westpoint Blacktown, NSW, and are a not-for-profit, community-based organisation and Public Benevolent Institution. We provide impartial advice, information and leadership that builds capacity and optimises the value of assistive technology in leading a life of choice.



www.nds.org.au

STAND 11

NATIONAL DISABILITY SERVICES

National Disability Services (NDS) is Australia's peak body for non-government disability service organisations, representing the full spectrum of disability service providers across Australia. NDS's diverse membership of 1,200 disability service providers, found in cities, towns and regions all over the country, serve all types of people with disability and do so in all sorts of ways. NDS members deliver high-quality services for people with disability.



myplanmanager.com.au

STAND 12

MY PLAN MANGER

My Plan Manager is Australia's largest plan management service - we take the stress out of the NDIS. We can process your NDIS invoices, reduce time-consuming paperwork, and support you to quickly and simply track your NDIS plan spending. We work with you to maximise your NDIS plan and ensure it includes the important items that really make a difference to achieving your goals. Best of all, My Plan Manager is free. Our fees are paid by the NDIS, so they don't come out of your support budget.



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www.careseekers.com.au

STAND 13

CARESEEKERS

Careseekers have combined their passion for empowering people to live with dignity and independence with their love of technology to create a platform where people needing aged care or disability support can connect with workers -on their own terms. The platform allows the user to quickly identify workers that may be the right match, by gender, skills, experience and shared interests. To enable the best worker match, there is a diverse community of independent support workers across Australia who have been background checked and who feel passionately about the work they do.



www.cleanabilities.com.au

STAND 14

CLEANABILITIES

Clean Abilities offers caring community partnerships for superior cleaning services to those companies and organisations that care for and provide long and short-term housing solutions for people living with a disability. Clean Abilities isn't just about light cleaning – it is tailored to provide deep cleaning solutions. Giving people and their families and carers dignity and peace of mind that their homes and facilities are clean and healthy environments. We work alongside housing and Supported Independent Living (SIL) providers – offering free audits and assessments and can tailor our services to suit your needs.



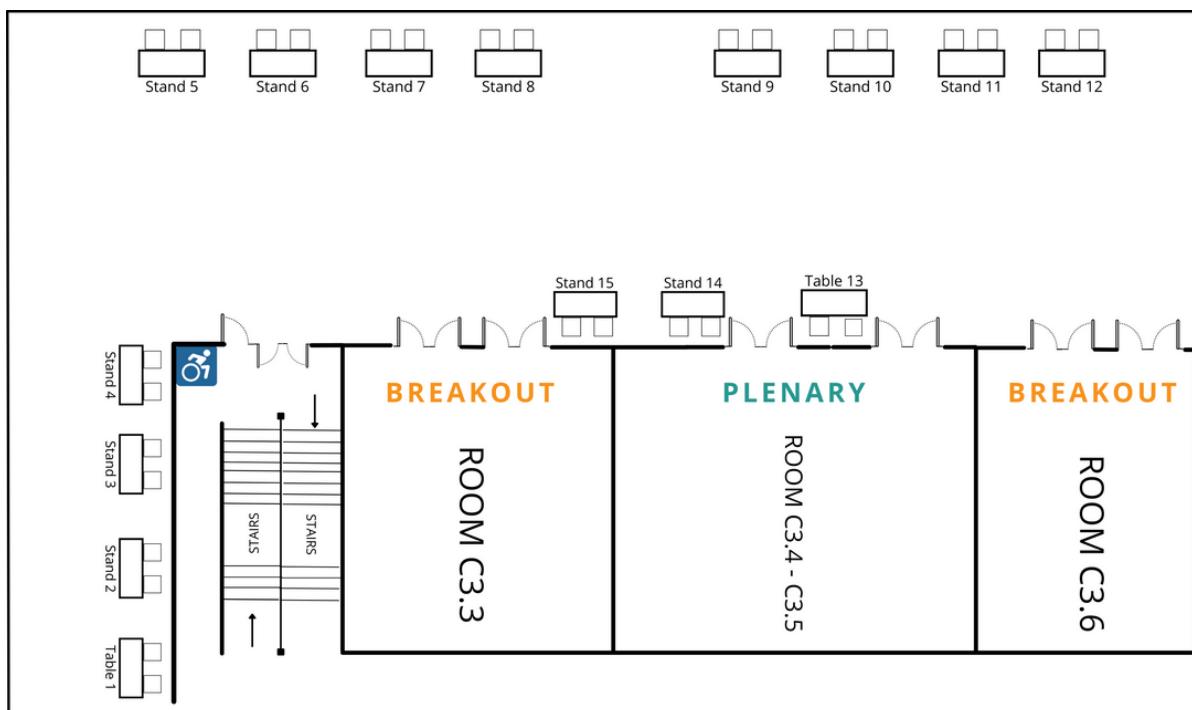
impactinstitute.com.au

STAND 15

IMPACT INSTITUTE

At Impact Institute we help corporate, government, social, and health sector organisations align and scale their purpose, story and impact. We have expertise in impact advisory, brand storytelling and events. Unique IP, proven processes and a high-performance culture all combine to drive growth, help your customers experience your purpose and realise measurable impact. ImpactInstitute events foster meaningful connections between product and service providers, allied health, NFPs, government agencies, clients and carers.

EXHIBITOR FLOORPLAN



EXHIBITOR STANDS

1. Beyond Abilities
2. IDEAL Plan Management
3. Fighting Chance
4. Inclusive Housing Australia
5. FITTECH
6. Assistive Technology Suppliers
7. Your Business Momentum
8. Care Squared
9. Tender Loving Cuisine
10. Assistive Technology Australia
11. National Disability Services
12. My Plan Manager
13. Careseekers
14. Cleanabilities
15. Impact Institute

Don't like documenting your business processes?

No worries. Leave it to us!

Done-For-You Systems In Just 90 Days!

Work with our team of Certified SYSTEMologists® and take an owner-centric, zero-systems business to one that operates like a well-oiled machine.

Through this approach we can, within as little as 3 months, document the mission critical systems within your business required for the delivery of your products and/or services. This immediately improves your team's efficiency, increases the value of your business, and frees you from the day-to-day operations.

See what our clients have to say

Your Business Momentum helps us find that balance of working 'IN' and 'ON' the business. Our processes are more streamlined, our team member roles and responsibilities are more defined, and we have a more planned approach to everything we do.

Kellie Puxty
Co-Founder & Director, One Community

We found out that a lot of information was retained in people's heads rather than putting it down on paper. It has freed me up so I can get out there and do what I actually enjoy doing rather than being stuck in the office trying to work out how to teach everyone to sort out the process.

Ryan Carter
Director, Walker Hill Finance

It came at a time when we're looking to replicate the business in the UK and it really came into its own and that for me was really valuable, it paid for itself ten times. Now I'm able to get a comprehensive overview of what each part of the business looks like!

Dave Robson
CEO, Safety Watch Australia



Get started by booking your complimentary, no-obligation consult.

SCAN THE CODE TO BOOK YOUR CALL

or visit bit.ly/complimentary-systems-call to book a time with us.

SYSTEMology® is a registered trademark of SYSTEMology. The YBM Momentum Systems Team are Certified Independent Members of the SYSTEMology network.

Leading excellence through innovation

Proudly hosted by

